

Progress against key workstreams
Period Two 2023/24: 1 August – 30 November 2023

Ref:	Workstream	Progress Period Two (1 August – 30 November 2023)
1.	<p>Air Quality Assess and implement requirements for meeting new air quality statutory obligations following the introduction of the Environment Act 2021.</p>	<ul style="list-style-type: none"> • An application for government funding has been submitted on behalf of the City of London and five other London Boroughs to assess and mitigate emissions of PM2.5 from commercial cooking. • A new Air Quality Strategy is being drafted to incorporate the new requirements for managing PM2.5.
2.	<p>Port Health/HARC Influence, prepare for and adapt to embed a new Border Operating Model for import Controls at the end of 2023, by influencing policy and guidance, and designing resilient services that are flexible and dynamic to changing risks.</p>	<ul style="list-style-type: none"> • The phased border checks commenced on 31 January 2024 with the introduction of the need for importers to submit documentation. • The biggest impact on the Service will be Phase Two which will begin on 30 April 2024 and require documentary, physical and identity checks at the border for medium and low risk food and feed imports. • The CoL has received Defra funding for Brexit readiness and Defra has confirmed funding until July 2024. • The Port Health Service is reviewing and developing its current service model. In addition, new staff are being recruited to meet the predicted increase in demand from 30 April.
3.	<p>Port Health Review the Port Health accommodation along the Thames to ensure that it is cost effective and meets future service demands.</p>	<ul style="list-style-type: none"> • The Port Health Service is working with the City Surveyor to review future accommodation requirements for service delivery.
4.	<p>Public Protection Teams will continue to assess and adapt services in reaction to the Nighttime Economy and Anti-Social Behaviour.</p>	<ul style="list-style-type: none"> • Public Protection are actively involved in the Anti-Social Behaviour (ABS) Strategic Group. • Officers Chair the Licensing Liaison Partnership and weekly Night Time Economy (NTE) Group which are utilising intelligence and data to direct services and deployments.

Appendix 1

Ref:	Workstream	Progress Period Two (1 August – 30 November 2023)
5.	<p>Licensing Service Develop a long term (10 year) strategy for the City of London on AI Fresco Dining for the City's Streets.</p>	<ul style="list-style-type: none"> • The Licensing Service is awaiting details of the pavement licensing legislation before they can progress this workstream.
6.	<p>Public Protection Implement and embed the new Planning and Regulatory Services casework management system (CMS) to provide a modern and intelligent way of working for the future.</p>	<ul style="list-style-type: none"> • Outstanding issues with IDOX Uniform related to specific services, including Trading Standards and Licensing, have delayed full implementation and utilisation of system. Resolution by IDOX is awaited. • The services' future digital offering will improve once the new system is fully operational.
7.	<p>Cemetery and Crematorium Monitor funeral trends and adapt to provide a variety of options relevant to the needs and preferences of customers.</p>	<ul style="list-style-type: none"> • Officers are in discussion with third-party companies who will be able to help the City of London to offer bereaved families fully constructed vault graves as a viable option for burial. • An extended cremation service offer will allow for a more personalised/individual service.
8.	<p>Cleansing Service Embed the Climate Action Strategy and Climate Resilience mitigations into resource planning and decision making - balance reduction of energy use against cost of investment to achieve savings. Identify appropriate vehicles and equipment savings, building retrofits etc.</p>	<ul style="list-style-type: none"> • Officers are working closely with the Climate Resilience team to develop a Climate Adaptation Action Plan for City Operations. • The development of a risk based scoring approach including mitigations is nearing completion. • A climate resilient planting catalogue is also under development.
9.	<p>Cleansing Service Develop a combined services strategy for the Cleansing and City Gardens teams, outlining service standards and public engagement plans.</p>	<ul style="list-style-type: none"> • A planning workshop has been held and the Services Strategy is under development.

Appendix 1

Ref:	Workstream	Progress Period Two (1 August – 30 November 2023)
10.	<p>Cleansing Service Support the drafting of a revised Corporate Transport Policy.</p>	<ul style="list-style-type: none"> • Members of the Cleansing team are actively supporting the development of the Policy, which is close to being finalised and will be taken to Establishment Committee in early 2024.
11.	<p>Cleansing Service Deliver the Biodiversity Action Plan.</p>	<ul style="list-style-type: none"> • The Biodiversity Action Plan Group has been reestablished and is being overseen by the Waste Strategy and Biodiversity Manager. All targets have been reviewed and revised and are now progressing well.
12.	<p>Cleansing Service Develop a strategic approach for the future of Walbrook Wharf and how this will affect service delivery and contracts.</p>	<ul style="list-style-type: none"> • The Project Board meets regularly and several studies around space utilisation and waste strategy soft market testing have been completed. • A wider soft market testing exercise on complimentary uses has been published (Dec 23). • Requests for funding to progress a detailed options appraisal are being taken to relevant committees.